



WCAG 2.1 Level AA Success Criteria

COMPLIANCE AUDIT

For cdinsurance.com | Verdict: Compliant!

accessiBe is the web accessibility **market leader**, powering the accessibility of **tens-of-thousands** of websites, from **small businesses** to industry-leading **enterprises**.

This audit evaluates the adherence level of **cdinsurance.com** as of Tue Aug 17 2021, to the "Web Content Accessibility Guidelines" (WCAG) 2.1 level AA success criteria.

Below you'll find the results for dozens of tests that focus mainly on 3 categories: **screen-reader** adjustments (for blind users), **keyboard navigation** adjustments (for the motor impaired) and **UI, design, and readability** adjustments (for the vision impaired).

This audit is subjected to the [terms of service](#)

#	Requirement	Relevant	Successes	Failures	Score
1	Tables that are being used as layout structures should include a "role" attribute that equals to "presentation" to indicate to screen-readers that it is not really a table.	No	0	0	-
2	If nested tables are used (a table element within a table cell), set the nested tables "role" attribute to "presentation".	No	0	0	-
3	Tables that are missing a THEAD row with TH elements, should include a "role" attribute that equals to "rowheader" on the TD elements of the TR that represents the visual table headings.	No	0	0	-
4	Visually deleted texts (often used to show a previous price of a sale) should include an "aria-label" attribute or a screen-reader only text that explains this is deleted text.	No	0	0	-
5	Breadcrumbs main element should include a "role" attribute that equals to "navigation" and an "aria-label" attribute that describes the functionality."	No	0	0	-
6	Ratings/scores that are represented visually using stars, meters or other indicators should either have an "aria-label" attribute or a screen-reader only texts conveying the score/rate.	No	0	0	-
7	Making use of an accessibility interface helps to ensure that vision impaired users can adjust some of the UI and the design (font-size, colors, spacing, etc.) to their needs. It is not a	Yes	Pass	-	100%

compliance requirement, but can help to improve compliance.

8	Iframe elements should include a "title" or an "aria-label" attribute explaining the purpose, the functionality or the destination of the iframe, or be tagged hidden for screen-readers if irrelevant.	No	0	0	-
9	Form fields should either include an "aria-label" attribute or a connected LABEL element describing the requirement of the field (email, phone, name, etc.).	Yes	3	0	100%

Code snapshots of some successful elements

```
<select name="personal_insurance" class="wpcf7-form-control wpcf7-select wpcf7-validates-as-required " aria-required="true" aria-invalid="false" type="select-one" data-acsb-validation-uuid="aymh5apcym5j" data-acsb-field-visible="true" required="tru...
```

```
<input type="email" name="email" value="" size="40" class="wpcf7-form-control wpcf7-text wpcf7-email wpcf7-validates-as-required wpcf7-validates-as-email" aria-required="true" aria-invalid="true" placeholder="E-mail *" data-acsb-validation-uuid="ac...
```

```
<input type="text" name="text-name" value="" size="40" class="wpcf7-form-control wpcf7-text wpcf7-validates-as-required" aria-required="true" aria-invalid="true" placeholder="First name *" data-acsb-validation-uuid="acrckmvbr00r" data-acsb-field-vi...
```

10	Form elements cannot have the same ID, or else their corresponding label will provide false information.	No	0	0	-
11	Required form fields should include an "aria-required" attribute that equals to "true" so blind users using screen-readers know their validation.	Yes	2	0	100%

Code snapshots of some successful elements

```
<input type="email" name="email" value="" size="40" class="wpcf7-form-control wpcf7-text wpcf7-email wpcf7-validates-as-required wpcf7-validates-as-email" aria-required="true" aria-invalid="true" placeholder="E-mail *" data-acsb-validation-uuid="ac...
```

```
<input type="text" name="text-name" value="" size="40" class="wpcf7-form-control wpcf7-text wpcf7-validates-as-required" aria-required="true" aria-invalid="true" placeholder="First name *" data-acsb-validation-uuid="acrckmvbr00r" data-acsb-field-vi...
```

12	The validity status of every form element must be represented in the code at all times using the "aria-invalid" attributes and the "true/false" values, and change dynamically when the status changes.	Yes	2	0	100%
----	---	-----	---	---	------

Code snapshots of some successful elements

```
<input type="email" name="email" value="" size="40" class="wpcf7-form-control wpcf7-text wpcf7-email wpcf7-validates-as-required wpcf7-validates-as-email" aria-required="true" aria-invalid="true" placeholder="E-mail *" data-acsb-validation-uuid="ac...
```

```
<input type="text" name="text-name" value="" size="40" class="wpcf7-form-control wpcf7-text wpcf7-validates-as-required" aria-required="true" aria-invalid="true" placeholder="First name *" data-acsb-validation-uuid="acrckmvbr00r" data-acsb-field-vi...
```

13	aria-describedby and aria-labeledby attributes should be connected by ID to an element that either has text description or an "aria-label" attribute.	No	0	0	-
----	---	----	---	---	---

14	All forms should have a submission button that is built as an input type "submit" or a "button" element, or include a "role" tag that equals to "button". Buttons can be hidden if the form can be submitted using the Enter key.	Yes	Pass	-	100%
----	---	-----	------	---	------

Code snapshots of some successful elements

```
<form action="/#wpcf7-f508-p1024-o1" method="post" class="wpcf7-form init" data-status="init" data-acsb-form-uuid="a0pm0dp3uybyg" data-acsb-form-type="standard">
<div style="display: none;" aria-hidden="true" > <input type="hidden" name="_wpcf7"
val...
```

15	Search forms should include a "role" tag that equals to "search" (or be wrapped by one) to indicate a search landmark for screen-readers.	No	0	0	-
16	Interactive elements such as links, buttons and form fields should all be navigable using the keyboard by either using a focusable element (a, button, input, etc.) or including the "tabindex" attribute that equals to "0".	Yes	4	3	57%

Code snapshots of some successful elements

```
<div class="active " tabindex="0" role="button"> <span > Pasadena Office </s...
```

```
<div class="slick_prev slick-arrow " style="" tabindex="0" role="button"><span data="true" " aria-label=" Previous ">Previous</span><i class="fa fa-chevron-left" aria-hidden="true" data-acsb-force-hidden="true"></i></div>
```

```
<div class="slick_next slick-arrow " style="" tabindex="0" role="button"><span data="true" " aria-label=" Next ">Next</span><i class="fa fa-chevron-right" aria-hidden="true" data-acsb-force-hidden="true"></i></div>
```

```
<div class="owl-dot active " tabindex="0" role="button" data-acsb-carousel-paging="true"><span data="true" " aria-label=" Next carousel slide ">Next carousel slide</span><span aria-hidden="true" data-acsb-force-hidden="true"></span></div>
```

Code snapshots of some failed elements

```
<div onclick="return true" class="icon_box hexagon hexanog_animation style_1 icon_left clearfix " role="button"> <div class="icon font-color_default font-color_base_bg" style="width:78px"> <i style="font-size: 30px; " c...
```

17	Interactive elements that can be navigated using the keyboard should be surrounded by a visual outline whenever they are focused.	Yes	Pass	-	100%
18	Active popups should include an "aria-modal" attribute that equals to "true", and a "role" attribute that equals to "dialog", so screen-reader users know how to navigate within it.	No	0	0	-
19	Every page should include hidden links that by clicking on them (either using keyboard navigation or a screen-reader), the user will "skip" certain blocks directly to main landmarks such as main content, menu or footer.	Yes	Pass	-	100%
20	Elements that are hidden using CSS manipulations (opacity, height, text-indent, off-canvas, etc.) should be wrapped inside an element with an "aria-hidden" attribute that equals to "false", or include it directly, and have it dynamically changed to "true" when they become visible.	No	0	0	-
21	Elements that are hidden using CSS manipulations (opacity, height, text-indent, off-canvas, etc.) should include a "tabindex" attribute that is below 0, and have it dynamically changed to 0 when they become visible.	No	0	0	-
22	An H1 title provides information to blind-users using screen-readers of what the main topic of the page is and each page should have exactly one H1 title.	Yes	Pass	-	100%

Code snapshots of some successful elements

```
<h1 style="font-size: 45px;line-height: 60px;text-align: center" class="consulting-custo  
m-title aig5s79jkzf" >insurance options</h1>
```

23	HTML title elements (H1-6) should have texts. If images or links are used, they should include an alternative or screen-reader only text.	Yes	19	0	100%
24	Elements that visually appear as titles but are coded with a non-heading HTML Tag should include a "role" attribute that equals to "heading" or have their tags fixed.	No	0	0	-
25	Title levels should not be skipped and should be built with consistent hierarchy. For example: you cannot have "h4" titles and "h2" titles without having "h3" titles.	No	0	0	-
26	Images should have an alternative text description that describes both the objects and the embedded text that the image contains, using the "alt" attribute.	Yes	Pass	-	100%

Code snapshots of some successful elements

```
</i>
```

```
<i class="stm-clock6" style="font-size: 15px; color: #3A95E4;" aria-hidden="true" data-acsb-force-hidden="true" ></i>
```

```
<i class="stm-phone" style="font-size: 15px; color: #3A95E4;" aria-hidden="true" data-acsb-force-hidden="true" ></i>
```

```
<i class="fa fa-map-marker" style="font-size: 15px; color: #3A95E4;" aria-hidden="true" data-acsb-force-hidden="true" ></i>
```

```
<i class="fa fa-clock-o" style="font-size: 15px; color: #3A95E4;" aria-hidden="true" data-acsb-force-hidden="true" ></i>
```

```
<i class="fa fa-phone" style="font-size: 15px; color: #3A95E4;" aria-hidden="true" data-acsb-force-hidden="true" ></i>
```

```
<i class="stm-phone_13_2" style="color:#3A95E4; font-size:15px;" aria-hidden="true" data-acsb-force-hidden="true" ></i>
```

```
<i class="stm-clock" style="color:#3A95E4; font-size:15px;" aria-hidden="true" data-acsb-force-hidden="true" ></i>
```

```
<i class="stm-marker" style="color:#3A95E4; font-size:15px;" aria-hidden="true" data-acsb-force-hidden="true" ></i>
```

```
<i class="vc_btn3-icon fas fa-chevron-right" aria-hidden="true" data-acsb-force-hidden="true" ></i>
```


29	Figure elements that are used to display images should have a "role" attribute that equals to "none" and the image provide itself should provide the description using an "alt" attribute.	No	0	0	-
30	Every "area" element of a "map" tag should be regarded as a standard image and receive an alternative text description using an "alt" attribute.	No	0	0	-
31	Small or hidden tracker pixel images (often used for analytics or marketing purposes) should include a "role" attribute that equals to "none" or "presentation" so they are excluded from screen-readers.	No	0	0	-
32	Carousels should include an "aria-label" attribute that equals to "carousel"/"slider" or something else that indicates the functionality, as well as be tagged as a landmark for screen-readers using a "role" tag that equals to "contentinfo".	No	0	0	-
33	Control elements such as next and previous icons should include an "aria-label" attribute or a screen-reader only text that explains the functionality to screen-readers.	Yes	4	0	100%

Code snapshots of some successful elements

```
<div class="slick_prev slick-arrow " style="" tabindex="0" role="button"><span data-="true" " aria-label=" Previous ">Previous</span><i class="fa fa-chevron-left" aria-hidden="true" data-acsb-force-hidden="true" ></i></div>
```

```
<div class="slick_next slick-arrow " style="" tabindex="0" role="button"><span data-="true" " aria-label=" Next ">Next</span><i class="fa fa-chevron-right" aria-hidden="true" data-acsb-force-hidden="true" ></i></div>
```

```
<div class="owl-prev " style="display: none;" aria-hidden="true" role="button" >prev</div>
```

```
<div class="owl-next " style="display: none;" aria-hidden="true" role="button" >next</div>
```

34	A common accessibility mistake is to treat carousels as live regions using the "aria-live" attribute and the "polite" or the "assertive" values. Using this practice will cause screen-readers to cut and skip announcements.	No	0	0	-
----	---	----	---	---	---

35	Carousel pagination items (usually used as small dots at the bottom of the carousel) should indicate their functionality and slide number they control using an "aria-label" and a screen-reader only text.	Yes	Pass	-	100%
----	---	-----	------	---	------

Code snapshots of some successful elements

```
<div class="owl-dot active " tabindex="0" role="button" data-acsb-carousel-paging="true"><span data-="true" " aria-label=" Next carousel slide ">Next carousel slide</span ><span aria-hidden="true" data-acsb-force-hidden="true" ></span></div>
```

36	Font sizes should be at least 11px in size in order to stay readable in the majority of font families. This should be verified also when using dynamic units such as REM or percents.	Yes	Pass	-	100%
----	---	-----	------	---	------

37	Letter spacing should not be set to below -1px in order to stay readable in the majority of font families. This should be verified also when using dynamic units such as REM or percents.	Yes	Pass	-	100%
----	---	-----	------	---	------

38	Elements that have texts should meet a minimum contrast ratio of 4.5:1 between their foreground (usually text color) and background color.	Yes	73	0	100%
----	--	-----	----	---	------

Code snapshots of some successful elements

```
<span > Pasadena Office </span>
```

```
<span > 285 N. Hill Avenue, Suite 200 Pasadena, CA 91106 </span>
```

```
<span > Mon - Fri 8:00am - 4:30pm </span>
```

```
<span > 800-640-1712 <br > 626-585-1491 </span>
```

```
<a href="https://cdinsurance.com/" aria-current="page" data-acsb-menu="a" data-acsb-menu-root-link="true" data-acsb-tooltip="Use ←/→ to navigate" >Home</a>
```

```
<a href="#" data-acsb-menu="a" role="button" data-acsb-menu-root-link="true" aria-haspopup="true" aria-expanded="false" class="" >Products</a>
```

```
<a href="https://cdinsurance.com/carriers-cdinsurance-california/" data-acsb-menu="a" data-acsb-menu-root-link="true" >Carriers</a>
```

```
<a href="https://cdinsurance.com/locations-cdinsurance-california/" data-acsb-menu="a" data-acsb-menu-root-link="true" >Locations</a>
```

```
<a href="https://cdinsurance.com/contact-us-cdinsurance-california/" data-acsb-menu="a" data-acsb-menu-root-link="true" >Contact us</a>
```

```
<a href="https://cdinsurance.com/about-us-cdinsurance-california/" data-acsb-menu="a" data-acsb-menu-root-link="true" >About Us</a>
```

39	Menus should either be built using the HTML5 "nav" element or include a "role" attribute that equals to "menu" or "navigation" to indicate a navigation	Yes	2	0	100%
----	---	-----	---	---	------

landmark for screen-readers.

Code snapshots of some successful elements

```
<ul id="menu-main-menu" class="main_menu_nav acsb-flat-submenu-wrap" data-acsb-menu="ul" ><li id="menu-item-6942" class="menu-item menu-item-type-post_type menu-item-object-page menu-item-home current-menu-item page_item page-item-1024 current_page_i...
```

```
<ul id="menu-footer2" class="menu" data-acsb-menu="ul" ><li id="menu-item-7606" class="menu-item menu-item-type-post_type menu-item-object-page menu-item-7606" data-acsb-menu="li" data-acsb-menu-root="true"><a href="https://cdinsurance.com/faqs/" ...
```

40	Menu items that have a dropdown menu include an "aria-haspopup" attribute that equals to "true".	Yes	Pass	-	100%
----	--	-----	------	---	------

Code snapshots of some successful elements

```
<a href="#" data-acsb-menu="a" role="button" data-acsb-menu-root-link="true" aria-haspopup="true" aria-expanded="false" class="" ">Products</a>
```

41	Menu items that have a dropdown menu include an "aria-expanded" attribute that equals to "false" that changes to "true" and back when opening or closing the dropdown.	Yes	Pass	-	100%
----	--	-----	------	---	------

Code snapshots of some successful elements

```
<a href="#" data-acsb-menu="a" role="button" data-acsb-menu-root-link="true" aria-haspopup="true" aria-expanded="false" class="" ">Products</a>
```

42	Elements that behave as buttons but are built using other tags such as span,	Yes	10	0	100%
----	--	-----	----	---	------

div, a or others, should include a "role" attribute that equals to "button".

Code snapshots of some successful elements

```
<div class="active " tabindex="0" role="button"> <span > Pasadena Office </s...
```

```
<a href="#" data-acsb-menu="a" role="button" data-acsb-menu-root-link="true" aria-h  
aspopup="true" aria-expanded="false" class=" ">Products</a>
```

```
<button class="vc_general vc_btn3 vc_btn3-size-md vc_btn3-shape-rounded vc_btn3-sty  
le-flat vc_btn3-block vc_btn3-icon-right vc_btn3-color-theme_style_2 " role="button">get  
a free quote ! <i class="vc_btn3-icon fas fa-chevron-right" aria-hidden="t...
```

```
<div onclick="return true" class="icon_box hexagon hexanog_animation style_1 icon_lef  
t clearfix " role="button"> <div class="icon font-color_default font-color_base_bg" style=  
"width:78px"> <i style="font-size: 30px; " c...
```

```
<div class="slick_prev slick-arrow " style="" tabindex="0" role="button"><span data=  
"true" " aria-label=" Previous ">Previous</span><i class="fa fa-chevron-left" aria-hidde  
n="true" data-acsb-force-hidden="true"></i></div>
```

```
<div class="slick_next slick-arrow " style="" tabindex="0" role="button"><span data=  
"true" " aria-label=" Next ">Next</span><i class="fa fa-chevron-right" aria-hidden="tru  
e" data-acsb-force-hidden="true"></i></div>
```

```
<button type="submit" class="button size-lg icon_right " role="button">submit <i class  
="fa fa-chevron-right" aria-hidden="true" data-acsb-force-hidden="true"></i></button  
>
```

```
<div class="owl-dot active " tabindex="0" role="button" data-acsb-carousel-paging="tr  
ue"><span data="true" " aria-label=" Next carousel slide ">Next carousel slide</span  
><span aria-hidden="true" data-acsb-force-hidden="true"></span></div>
```

43

Buttons should include text explaining their functionality, and if icons are used as buttons, a screen-reader only text or an "aria-label" attribute should be used for that description.

Yes

10

0

100%

Code snapshots of some successful elements

```
<div class="active " tabindex="0" role="button"> <span > Pasadena Office </s...
```

```
<a href="#" data-acsb-menu="a" role="button" data-acsb-menu-root-link="true" aria-h  
t aspopup="true" aria-expanded="false" class="" ">Products</a>
```

```
<button class="vc_general vc_btn3 vc_btn3-size-md vc_btn3-shape-rounded vc_btn3-sty  
le-flat vc_btn3-block vc_btn3-icon-right vc_btn3-color-theme_style_2 " role="button">get  
a free quote ! <i class="vc_btn3-icon fas fa-chevron-right" aria-hidden="t...
```

```
<div onclick="return true" class="icon_box hexagon hexanog_animation style_1 icon_lef  
t clearfix " role="button"> <div class="icon font-color_default font-color_base_bg" style=  
"width:78px"> <i style="font-size: 30px; " c...
```

```
<div class="slick_prev slick-arrow " style="" tabindex="0" role="button"><span data=  
"true" " aria-label=" Previous ">Previous</span><i class="fa fa-chevron-left" aria-hidde  
n="true" data-acsb-force-hidden="true"></i></div>
```

```
<div class="slick_next slick-arrow " style="" tabindex="0" role="button"><span data=  
"true" " aria-label=" Next ">Next</span><i class="fa fa-chevron-right" aria-hidden="tru  
e" data-acsb-force-hidden="true"></i></div>
```

```
<button type="submit" class="button size-lg icon_right " role="button">submit <i class  
="fa fa-chevron-right" aria-hidden="true" data-acsb-force-hidden="true"></i></button  
>
```

```
<div class="owl-dot active " tabindex="0" role="button" data-acsb-carousel-paging="tr  
ue"><span data="true" " aria-label=" Next carousel slide ">Next carousel slide</span  
><span aria-hidden="true" data-acsb-force-hidden="true"></span></div>
```

44

Links should include text that is setting expectations to what page they are leading to. If empty links are used as layout wrapping elements, a screen-reader only text or an "aria-label" attribute should be used for that description.

Yes

35

0

100%

Code snapshots of some successful elements

```
<a href="https://cdinsurance.com/" style="margin: 0px 0px 0px 0px" data-acsb-scrape-url="https://cdinsurance.com/">Home</a>
```

```
<a href="https://cdinsurance.com/carriers-cdinsurance-california/" data-acsb-menu="a" data-acsb-menu-root-link="true" >Carriers</a>
```

```
<a href="https://cdinsurance.com/locations-cdinsurance-california/" data-acsb-menu="a" data-acsb-menu-root-link="true" >Locations</a>
```

```
<a href="https://cdinsurance.com/contact-us-cdinsurance-california/" data-acsb-menu="a" data-acsb-menu-root-link="true" >Contact us</a>
```

```
<a href="https://cdinsurance.com/about-us-cdinsurance-california/" data-acsb-menu="a" data-acsb-menu-root-link="true" >About Us</a>
```

```
<a href="https://cdinsurance.com/news-cdinsurance-california/" data-acsb-menu="a" data-acsb-menu-root-link="true" >News</a>
```

```
<a href="/testimonials-page/" > Brian M. </a>
```

```
<a href="/testimonials-page/" data-acsb-scrape-url="https://acsbase.com/testimonials-page/"> Carol O. </a>
```

45	Links that open in a new tab or a new window should either have an "aria-label" attribute or a screen-reader only element explaining to screen-readers that this opens in a new tab.	No	0	0	-
46	The title tag of the HEAD section (also the title that appears in the browser	Yes	Pass	-	100%

tab and Search Engine result pages) should exist and describe the name of the current webpage for screen-reader users.

Code snapshots of some successful elements

```
<title>Crusberg Decker | California Insurance Solutions - CDI Insurance</title>
```

47	The HTML tag should include a "lang" attribute that represents the main language of the webpage so screen-readers can calibrate on it for blind users.	Yes	Pass	-	100%
----	--	-----	------	---	------

Code snapshots of some successful elements

```
<html lang="en-US" class="stm-site-preloader js_active vc_desktop vc_transform acsb-licht-contrast"><head><style data-acsb-dynamic-css="headings"> body h1.aig5s79jkzf {align-content:normal;align-items:normal;align-self:auto;alignment-baseline:auto;ani...
```

48	The meta viewport tag should allow vision impaired users to pinch-zoom at least double the standard scaling using the user-scalable="yes" and maximum-scale={2 or higher} content strings.	Yes	Pass	-	100%
----	--	-----	------	---	------

Code snapshots of some successful elements

```
<meta name="viewport" content="width=device-width, initial-scale=1">
```

49	Landmarks such as main content and footer should be built using their corresponding HTML5 element or include a description using an "aria-label" attribute and a "role" tag that equals to "contentinfo" or "main".	Yes	2	0	100%
----	---	-----	---	---	------

Landmarks such as search and navigation are tested in other sections.

Code snapshots of some successful elements

```
<div class="wpb_wrapper" data-acsb-main="true" role="main"><div class="vc_custom_heading base_font_color vc_custom_1626866265344 text_align_center"><h1 style="font-size: 45px;line-height: 60px;text-align: center" class="consulting-custom-title aig5s...
```

```
<footer id="footer" class="footer style_1 no-copyright " data-acsb-page-footer="true" role="contentinfo" aria-label="Footer"> <div class="widgets_row"> <div clas...
```